



One Lumos Plaza
Waynesboro, VA 22980

March 31, 2021

Public Service Commission of SC
Docketing Department
1010 Executive Centre Drive, Suite 100
Columbia, SC 29210

RE: LMK Communications, LLC d/b/a Segra
SC Authorized Utility Representative
For the year of January 1, 2020 to December 31, 2020

To Whom It May Concern:

Enclosed please find the SC Authorized Utility Representative Form for the year of January 1, 2020 to December 31, 2020, filed on behalf of LMK Communications, LLC d/b/a Segra. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 336-821-8650. Thank you for your assistance in this matter.

Sincerely,

Tim Pressley
External Affairs Manager
Tim.pressley@segra.com

RECEIVED
APR 07 2021
PSCSC
Clerks Office

299100
2021-12-A
ACCEPTED FOR PROCESSING - 2021 April 7 10:34 AM - SCPSC - 2009-300-C - Page 1 of 3

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

LMK Communications, LLC

Company Name

FEIN/SSN

dba Segra/fka Clarity Communications Group, Inc.

540-946-7213

Db/fka

Telephone #

One Lumos Plaza

Mailing Address

Waynesboro, VA 22980

City, State, Zip Code

One Lumos Plaza

Business Location

Waynesboro, VA 22980

Augusta

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 2 Office Park Court, Suite 103

Columbia, SC 29223

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Tim Whitener
- A. **General Manager** (Include Address if different than above)
540-946-7213 / 540-946-2020 / tim.whitener@segra.com
 Telephone Number / Facsimile Number / E-mail Address
 Customer Service and Repair
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
800-320-6144 / / qualitysolutions@lumosnet.com
 Telephone Number / Facsimile Number / E-mail Address
Waynesa Drewry
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
540-942-3376 / / macek@lumosnet.com
 Telephone Number / Facsimile Number / E-mail Address
833.GO.SEGRA
- C2. **Customer Contact (Toll Free Number)**
Carl Miller
- D. **Engineering Operations** (Include Address if different than above)
919-841-4212 / 919-841-4535 / carl.miller@segra.com
 Telephone Number / Facsimile Number / E-mail Address
 Customer Service and Repair
- E. **Test and Repair** (Include Address if different than above)
833.GO.SEGRA / / help@segra.com
 Telephone Number / Facsimile Number / E-mail Address
- F. **Emergencies** (During Non-Office Hours)
877-411-6930 / / noc@segra.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

	Mary McDermott, General Counsel		
G.	Regulatory Officer (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-8677	/ 540-946-2020	/ mary.mcdermott@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Tim Whitener, financial analyst		
H.	Annual Report Mailings (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-7213	/ 540-946-2020	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	N/A		
I.	Dual Party Mailings (Name & Title)		
	(Mailing Address)		
	/	/	
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Tim Whitener, financial analyst		
J.	Interim LEC Fund Mailings (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-7213	/ 540-946-2020	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Tim Whitener, financial analyst		
K.	Universal Service Fund Mailings (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-7213	/ 540-946-2020	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Tim Whitener, financial analyst		
L.	Gross Receipts Mailings (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-7213	/	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	N/A		
M.	Lifeline Mailings (Name & Title)		
	(Mailing Address)		
	/	/	
	Telephone Number	/ Facsimile Number	/ E-mail Address

Tim Pressley

This form was completed by

External Affairs Manager

Title*Tim Pressley***Signature**

/ 3/31/2021

Date

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
 101 Executive Center Drive, Suite 100
 Columbia, South Carolina 29210

And

Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201